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Patients' Bill Of Rights

1. The patient has the right to high-quality care to be delivered in a safe, timely, efficient and cost-effective manner and the right to be assured that the expected results can be reasonably anticipated.
2. The patient has a right to dignity, respect and consideration of legitimate concerns.
3. The patient has a right to privacy and confidentiality.
4. The patient has a right to be involved in all aspects of care. Informed consent, following a discussion of risks and benefits and alternatives, should be obtained. The patient has a right to information about the current diagnosis, treatment and prognosis.
5. The patient has the right to be advised of all reasonable options and alternatives for care and treatment as well as the potential advantages and disadvantages of each. The patient will be directed to Albany IVF Fertility's IVF consent.
6. The patient has a right to refuse any diagnostic treatment and to be advised of the likely medical consequence of such a refusal.
7. The patient has a right to education to address her needs. The educational process should consider the patient's values, abilities, and readiness to learn.
8. The patient has a right to know who will be delivering care and the qualifications of such individuals. In the case of student personnel (residents/fellows), the patient has a right to know the extent to which the student personnel will be involved.
9. The patient has the right to change the practitioner if other qualified practitioners are available.
10. The patient has the right to inspect and obtain a copy of her (his) medical records.
11. In addition, the patient has the right to expect reasonable and timely transfer of information from one practitioner to another when required. Charges for copies of medical records shall not exceed the charges provided for by Section 17 of Public Health Law.
12. The patient has the right to request and receive information concerning the bill for services regardless of the source of payment.
13. The patient has the right to request and receive information about the alternate source of appropriate care.
14. The patient has the right to know about the expectations of the office-based practice with regard to her (his) behavior and the consequences of failure to comply with these expectations.